

# Privacy Policy

## Privacy Policy

We will only use your contact information

1. To communicate with you about your booking
2. To fulfil your booking
3. For Legal Reasons

To fulfil your enquiry/booking, you must provide certain information, such as your name, email address, postal address, payment information, and the details of the booking.

## Why We Need Your Information and How We Use It

We rely on a number of legal bases to collect, use, and share your information, including:

- As needed to provide services, such as when we use your information to fulfil your booking, to settle disputes, or to provide information/customer support;
- if necessary to comply with a legal obligation or court order or in connection with a legal claim, such as retaining information about your booking if required by law; and
- as necessary for the purpose of our legitimate interests, if those legitimate interests are not overridden by your rights or interests, such as 1) providing and improving our services. We use your information to provide the services you

requested and in our legitimate interest to improve our services; and 2) Compliance with Terms and conditions of Use.

### Information Sharing and Disclosure

Information about our users is important to our village hall. We share your personal information for very limited reasons and in limited circumstances, as follows:

- Compliance with laws. We may collect, use, retain, and share your information if I have a good faith belief that it is reasonably necessary to:
  - (a) respond to legal process or to government requests; (b) enforce our agreements, terms and policies; (c) prevent, investigate, and address fraud and other illegal activity, security, or technical issues; or (d) protect the rights, property, and safety of our customers, or others.

### Data Retention

- We retain your personal information only for as long as necessary to provide you with our services. However, we may also be required to retain this information to comply with legal and regulatory obligations, to resolve disputes, and to enforce agreements. We generally keep your data for the following time period: 7 years.

### Your Rights

If you reside in certain territories, including the EU, you have a number of rights in relation to your personal information. While some of these rights apply generally, certain rights apply only in certain limited cases. We describe these rights below:

- Access. You may have the right to access and receive a copy of the personal information we hold about you by contacting us using the contact information below.
- Change, restrict, delete. You may also have rights to change, restrict our use of, or delete your personal information. Absent exceptional circumstances (like

where we are required to store data for legal reasons) we will generally delete your personal information upon request.

- **Object.** You can object to (i) our processing of some of your information based on our legitimate interests and (ii) receiving marketing messages from us after providing your express consent to receive them. In such cases, we will delete your personal information unless we have compelling and legitimate grounds to continue using that information or if it is needed for legal reasons.

- **Complain.** If you reside in the EU and wish to raise a concern about our use of your information (and without prejudice to any other rights you may have), you have the right to do so with your local data protection authority.

#### How to Contact us

For purposes of EU data protection law, Great Barton Thanksgiving Fund is the data controller of your personal information. If you have any questions or concerns, you may contact us at

Diana.74@hotmail.co.uk